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CASE STUDY

Architectural Firm | Keeping a Multi-Office Team Productive During COVID

When the shift to remote work disrupted normal operations, this architectural firm needed reliable IT support to keep its teams connected and productive. Nessit helped the firm stay ahead of its technology needs, enabling seamless collaboration across multiple offices and home workspaces.

CLIENT: Architectural Firm

LOCATION: Multiple Offices, USA

CLIENT OVERVIEW

This architectural firm relies heavily on technology to support design collaboration, project management, and communication across multiple offices. Like many design organizations, their teams depend on stable infrastructure and reliable access to systems to keep projects moving forward.

THE CHALLENGE

As a technology-dependent firm operating across multiple locations, maintaining consistent access to systems and collaboration tools was essential. When the COVID pandemic shifted teams to remote work, the firm needed a way to keep employees productive while working from home.

They required an IT partner capable of anticipating challenges, supporting distributed teams, and ensuring their technology environment could adapt quickly to new working conditions.

THE NESSIT SOLUTION

Nessit worked closely with the firm to support its evolving technology needs and ensure teams remained connected and productive regardless of location.

Key aspects of the engagement included:

- Supporting a multi-office environment with dependable managed IT services
- Helping the organization transition smoothly to remote work during COVID
- Taking a forward-thinking approach to anticipate technology needs
- Ensuring employees could remain productive while working from home
- Providing consistent guidance and support as workplace demands evolved

THE RESULT

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Through its partnership with Nessit, the firm gained:

- **Reliable support for a multi-office technology environment**
- **A successful transition to remote work during COVID**
- **Forward-thinking IT guidance that anticipates future needs**
- **Consistent productivity for employees working from home**

WHAT THE ARCHITECTURAL FIRM SAYS ABOUT NESSIT

"We have been working with Nessit as our managed IT service provider since early 2020. During that time, they have been instrumental in helping us navigate the needs of a technology-dependent design firm with multiple offices, all in the time of COVID."

— Architectural Firm

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